



SERVICES LINE CARD

OT SYSTEMS

Consulting

- Network architecture and design
- Network assessment
 - Onsite assessment
 - Assessment report
- Troubleshooting and diagnostics
- Cybersecurity analysis/Cisco® Cyber Vision®

Distribution Frames

- IDF and MDF installation
 - Planning/design
 - Hardware installation (in-house/on-site)

DMZ

- Configuration and installation

Firewalls

- Configuration
 - Remote VPN
 - Two- multi-factor (2FA/MFA) authentication
- Installation

HMI Clients

- Thick client configuration and installation
- ThinManager client configuration

Operating Systems

- Windows® server installation and configuration
- VMware/Microsoft® hypervisor installations

Servers

- Installation and commissioning
- Decommissioning
- Host implementation
 - Configuration and installation
- NAS implementation
 - Configuration and installation
- Off-site backups and recovery

Software

- Symantec® installation and configuration
- ThinManager® installation and configuration
- VMware® vCenter™ installation and configuration
- Veeam® installation and configuration
- UPS monitoring implementation
- SolarWinds® Kiwi CatTools® installation and configuration

Switches

- Decommissioning
- Switch replacement and new switch installation
 - Purchasing
 - Configuration and installation
- Firmware upgrade

Virtualization

- Virtual Machines (VMs)
 - Creation and configuration
 - Decommissioning

Wireless

- WAP client and controllers
 - Configuration and installation

Scheduled Maintenance Tech Visits

- Planning/review
- Tech visit tasks
 - Windows updates
 - Firmware updates (switches, servers, NAS, etc.)
 - VMware updates
 - Rockwell Automation®, ThinManager, and Symantec patches
- Tech visit summary report
 - Server and VM resource usage
 - Windows, software, and server log reviews



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